



CPT
Chemical Process
Technologies

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PRIVACY POLICY

We value your privacy and are committed to protecting your personal information. This policy outlines how we collect, process, store and protect your personal information in compliance with the Protection of Personal Information Act ("POPIA").

1. Scope and Purpose

This Privacy Policy applies to all visitors to our website and individuals who provide personal information via our online forms, email, or other direct communications. It explains why we collect personal information, how we use it, and your rights as a data subject under POPIA.

2. Information We Collect

We may collect and process the following information:

- Details you submit via our website forms (such as your name, email address, company details and phone number).
- Technical data from your visit to our website (e.g., IP address, browser type, time zone settings and browsing behaviour).
- Any additional information you provide through email or direct contact.

3. How We Use Your Information

We use your personal information to:

- Respond to your enquiries or requests.
- Provide you with information about our products and services.
- Improve and optimise your website experience.
- Fulfil our contractual and legal obligations.

4. Information Sharing

We do not share your personal information with third parties unless:

- It is required to deliver our services (e.g., payment processors or IT service providers bound by confidentiality agreements), or
- We are legally required to do so.

5. Data Security

We implement appropriate security measures to protect your personal information from unauthorised access, loss or misuse.

6. Your Rights

You have the right to:

- Access your personal information held by us.
- Request corrections or deletions.
- Withdraw your consent at any time.

To exercise these rights, email us at info@chemprotech.co.za



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7. Cookies and Tracking

We may use cookies and similar technologies to improve website functionality and analyse visitor behaviour. You can manage cookie preferences via your browser settings. By using our website, you acknowledge and accept the use of cookies in accordance with this policy

8. Cross-border Data Transfers

Where applicable, your personal data may be stored or processed in countries outside South Africa, always under secure and lawful conditions.

9. Updates to This Policy

We may update this policy from time to time. Any changes will be posted here. Please check back periodically.

10. Contact Us

For questions or concerns related to this policy, please contact us at info@chemprotech.co.za